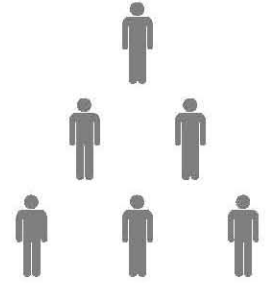


Walk-In Clients



View Wait Time
Reg. / Check-in



Clients Making Appointments

Registration Criteria Profile Data

Patient confirmations, reminders & alerts

Appointment
or Walk-In

Appointment

Appointment
w/ Specified
Provider?

EZappt System
Matching
Client Profile
Data to Provider
Qualifications

No

Yes

Supervisor

Wait
Time
Alert

> 20
min

Yes

Waiting
Queue

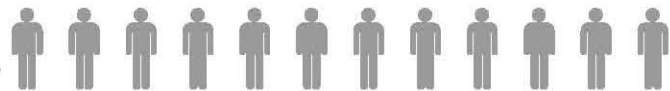
< 20
min

Provider
Alerted

Provider ready, client alerted via digital display, voice or mobile

Patient
Visit

Accept
client



Physicians / Pharmacists

